CRITERIA:
• Leads improvement of a process
• Delivers high quality customer service
• Establishes productive partnerships
SPOTLIGHT ON EXCELLENCE
Previous Recipients

UVAForward Organizing Committee
- Customer Service
- Productive Partnerships

Jessica Rafter – Managerial Reporting
- Customer Service
- Process Improvement

Martin Braun – School of Medicine
- Customer Service
- Productive Partnerships
Spotlight on Excellence

Has someone you work with demonstrated a high level of quality, recently implemented a noticeable improvement, or leveraged a creative innovation?

Have you observed a colleague or team deliver excellent service to faculty, staff, and students?

The Office of Organizational Excellence wants you to recognize individuals or teams that exhibit the principles of OE in their daily work and contribute to an overall institutional culture of quality. This is a peer-recognition program for those delivering quality while engaging the principles of OE at UVA. Everyone has an opportunity to advance excellence!

Who can be nominated?
- Anyone or any team at UVA (staff, faculty, students)

Who can nominate?
- Anyone at UVA (staff, faculty, students)

What are the criteria? (one or more)
- Leads improvement: innovate/streamline a process, simplify work, increase the value of processes or services
- Delivers High-Quality Customer Service: provide consistently exceptional service, deliver above and beyond customer service to “help get the monkey off my shoulders”
- Establishes Productive Partnerships: collaborate with other areas and units across the University, share knowledge and solutions, create new and innovative networks to engage around Grounds

Submit a Nomination

Previous Spotlight on Excellence Honorees
Spotlight on Excellence Information Flyer

Have questions?

Visit organizational excellence.virginia.edu to submit online.
Who will I nominate?
organizationalexcellence.virginia.edu