Health questions don’t always come up during office hours

Informed Health® Line

Get answers from a registered nurse, day or night

Whether it’s the middle of the night, you’re away from home, or you’re just not sure if you need to call your doctor, Informed Health Line is here for you.

With one simple call, you can:
• Learn more about health conditions that you or your family members have
• Find out more about a medical test or procedure
• Get help preparing for a doctor’s visit

Go online for even more health information

If you like to go online for health information, check out your secure member website. Log in to Aetna Navigator® and select Health Programs and 24-Hour Nurse Line.

Or, click on Health Programs and Get Health Information.

Here’s what you can do:
• Use our symptom checker
• Learn about an upcoming medical test
• Research a new medication you’re taking and more

Health insurance plans are offered, underwritten or administered by Aetna Life Insurance Company and its affiliates (Aetna).

Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to www.aetna.com.

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