Back-Up Care Advantage Program

Care When You Need it Most
University of Virginia partners with Bright Horizons® to offer employees back-up care when you need to be at work and your regular child or adult/elder care is unavailable, for example:

- Your regular caregiver or spouse is unavailable
- Your child’s regular center or school is closed
- Your loved one is mildly ill or recovering from surgery
- You have gaps between full-time caregiving arrangements

Programs Available
Employees have access to the following back-up care programs:

- Center-based child care
- In-home child care
- In-home mildly ill child care
- In-home adult/elder care

Employee Benefits
As an employee of the University of Virginia you may utilize up to 10 days of care for an affordable rate of $15 per day per child for center based child care and $30 per day for in-home child and/or adult/elder care.

Registration and Reservations
Online at: backup.brighthorizons.com
- Username*: UVA
- Password*: backup8

*If you are not currently registered, please use your above company assigned username and password. If you are already registered for the program, you may also utilize your current user name and password.

By phone:
877-BH-CARES (877-242-2737) or 800-557-0847

Care Consultants
A care consultant can assist you in finding the care arrangement that will best meet your needs and will work with you to ensure that you have completed all required forms and information that will be needed for the care option you select.

Plan Ahead
Employees must register before using the service and reservations are required. Requests for care can be placed one month in advance up to the day care is needed.

Register today to ensure peace of mind tomorrow!